



TELKOM LTE – USAGE GUIDE

Checking Vox LTE (powered by Telkom) usage online

1 While connected to the Internet via your Vox LTE Telkom SIM, follow these simple instructions. Open your Internet browser and click on this link, or type the URL into the browser address bar:

<https://apps.telkom.co.za/eservices>

2 Click on the 'View current SIM Usage' button.

Important: Do not register or attempt to log in.

Remember, your service is on Vox's account with Telkom, so all purchases or transactions are managed by Vox.

My Telkom > Login

Welcome to My Telkom Profile

Register or Login below
Use your Telkom Profile to Manage your subscriptions; Redeem vouchers, Purchase bundles and Update your profile.

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Login Register

I forgot my [username](#) or [password](#)

View current SIM usage without login in.
If you are connected to the internet using a Telkom SIM (on your mobile phone or through a router) you can instantly view your current SIM usage without logging in.

View current SIM Usage

Access your Internet Service Provider Account
Manage your Internet broadband usage; View your webmail; To up your internet data on TelkomSA.net.

Login to TelkomSA.net
Go to TelkomSA.net

Forgot your telkomsa.net password?
Send the word 'Password' in an SMS to 0123210215 and we will send you your telkomsa.net password.

3 The **Bundles** information window will indicate your subscribed package details.

Here's the easiest R550 you'll ever earn. Plug a friend to Telkom fibre. Earn per referral. Explore offers

Welcome

Home & Business Accounts

My Home and Business

- Fixed Line Residential

Link Accounts
Not seeing your account? Link them now and manage them online in a few easy steps.

Mobile Accounts

My Products

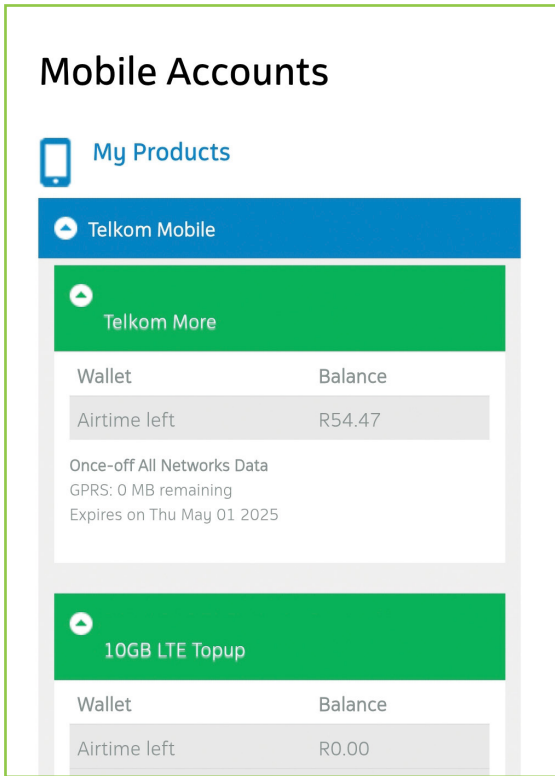
- Telkom Mobile
- Telkom More

Wallet	Balance
Airtime left	R54.47



4 Here you will see the remaining data on all your bundles (Anytime and Night Surfer).

Available = remaining data which you can use. The expiry date for the bundle is also shown, in case you have bought a Top Up data bundle.



5 If you see that your data bundle is nearing its end, please log into the Vox Customer Zone at <https://portal.co.za> using the OTP, and purchase a Top Up bundle. Please note that the Top Up will take up to 24 hours to become active on your account.

6 Please start at **Step 1** above to verify that your Top Up bundle is loaded.

For more information on complementary or alternative products, visit us at vox.co.za

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