



# Atmos

## Secure and compliant call logging

- All calls securely recorded
- Fully compliant (FICA, FAIS, POPI and CPA)
- Enhanced Voice logging
- Fully redundant and backed-up
- No additional hardware required
- Supported on Far South or Vox's hosted PBX services

## PRODUCT OVERVIEW

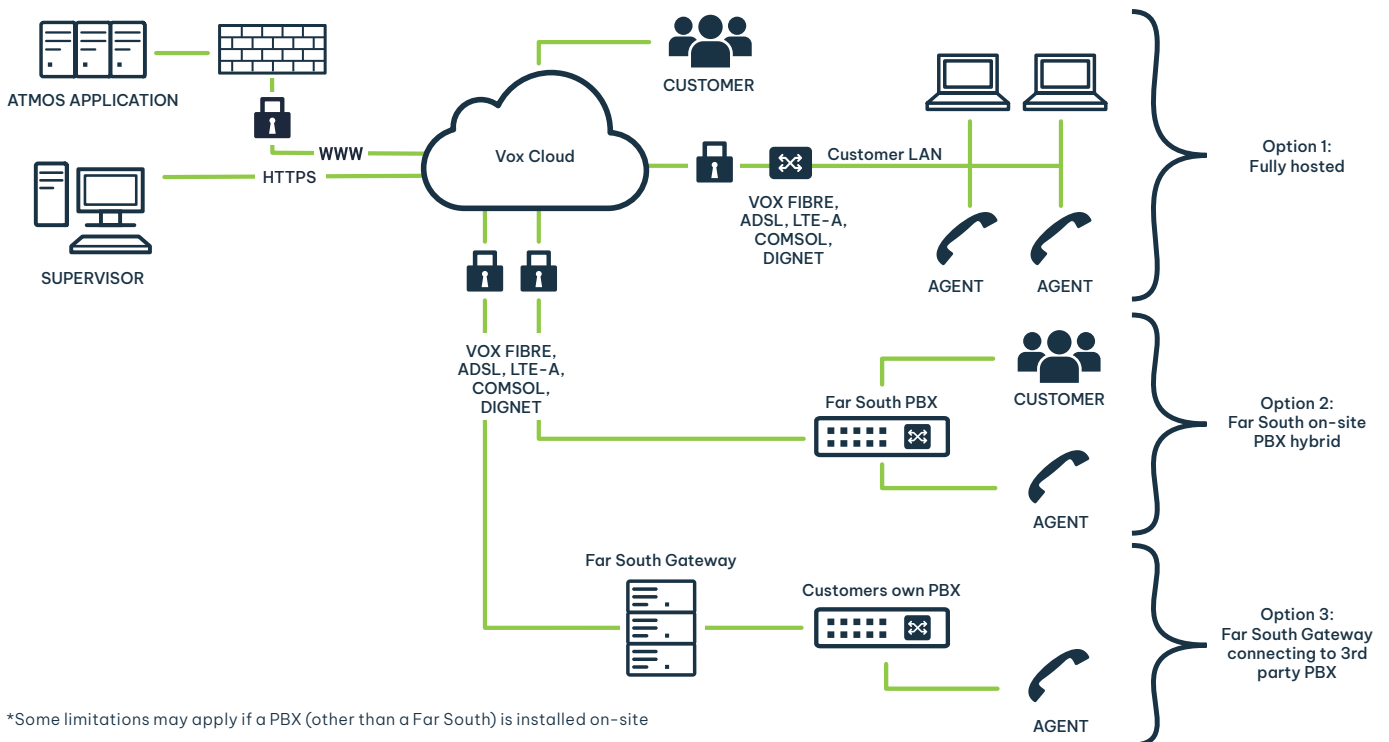
The Atmos Voice logger has been developed by Call Cabinet Corporation, and is the market leader in providing enterprise voice logging and call recording solutions. The Atmos Cloud-based voice logging solution is an industry first and offers a secure and compliant call logging solution.

Whether you need to record calls for staff training, dispute resolution, compliance or security reasons; the Atmos Voice logger delivers a complete and flexible solution which is scalable, and has unlimited storage for calls and other sensitive data - without the need for any additional hardware or installation services. All calls are individually secured

and encrypted at the source, with a rotating encryption methodology that is unique and specific to each call made and recorded.

The calls are backed up and stored in the Cloud and redundancy is offered across multiple servers and geographical locations. The Atmos logger also supports multiple time zones and recording locations; and provides the ability to search, sort and locate your calls within seconds. Vox is proud to bring Atmos to our customers via any Far South PBX deployment, Vox hosted PBX service or to any customer routing inbound and outbound calls via the Vox network\*.

## HOW IT WORKS



## FEATURES AND BENEFITS

- Seamless Atmos Voice logger enabled on any Far South PBX
- Atmos intergrated with Vox's hosted PBX service offering
- Internet access is a pre-requisite, but no additional hardware is required
- Fully compliant (FICA, FAIS, POPI and CPA)
- All calls are securely stored in the Cloud
- Advanced security
- 256k bit AES encryption
- SSL Security
- Cloud storage
- Fully redundant and backed up
- 99.99% availability
- Unlimited growth potential
- Multi-site support
- Web-based (Html5 architecture)
- Mobile compatibility
- Access and playback via web browser
- On demand recording

## PACKAGES

Voice Logging					
Free	200 Hrs Package	500 Hrs Package	1000 Hrs Package	4000 Hrs Package	10 000 Hrs Package
Secure & Compliant	Secure & Compliant	Secure & Compliant	Secure & Compliant	Secure & Compliant	Secure & Compliant
Calls Encrypted	Calls Encrypted	Calls Encrypted	Calls Encrypted	Calls Encrypted	Calls Encrypted
SSL Security	SSL Security	SSL Security	SSL Security	SSL Security	SSL Security
Storage: Maximum 5hrs	Storage: Up to 200hrs	Storage: Up to 500hrs	Storage: Up to 1000hrs	Storage: Up to 4000hrs	Storage: Up to 10 000hrs

## ATMOS PLUS FEATURES

In addition to the award winning Atmos features, Atmos Plus brings you:

- 360-degree view of customer experience
- Enhanced call recording
- Agent screen capture
- Employee evaluation and training
- Employee and supervisor notes
- Compliance support

For more information on complementary or alternative products, visit us at [vox.co.za](http://vox.co.za)

New Business Sales JHB : +27 (0) 87 805 5050  
 Consumer Support : +27 (0) 87 805 0530  
 Business Support : +27 (0) 87 805 0500  
 Email: [info@voxtelcom.co.za](mailto:info@voxtelcom.co.za)

