

Supafone User Guide



Safety precautions

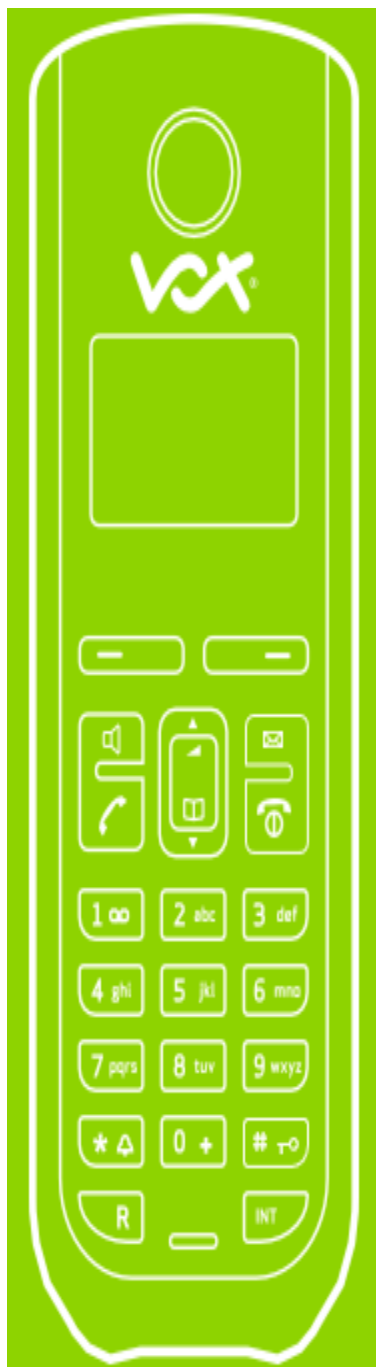
Warning:

- Read the safety precautions and the user guide before use.
- They explain their content and potential hazards associated with using the telephone to your children.
- The device(s), peripheral(s) and component(s) may not be disposed of. Should any or all device(s), peripheral(s) and component(s) cease to function, and/or inoperable or should the user no longer wish to make use of this product, it must be returned to Vox. Please contact 087 805 9111.
- No emergency telephone numbers can be dialled using the Vox network.
- Emergency numbers must be made over the traditional Telkom service by pressing and holding the talk key when dialling .
- Emergency numbers include 10xx numbers (e.g. 1011), 0800 numbers and 0860 numbers.

Please note:

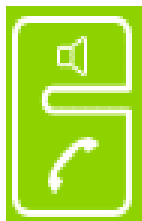
- Only use the main adapters supplied, as indicated on the underside of the base station or charge cradle.
- Only use the recommended rechargeable batteries, i.e. never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.
- Insert rechargeable batteries with the correct polarity, and use them in accordance with the user guide (polarity symbols are displayed in or on the handset's compartment).
- Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.
- The operation of medical appliances can be affected. Be aware of technical conditions in your particular environment, e.g. doctor's surgery.
- Do not hold the rear of the handset to your ear when it is ringing or when the handsfree function is activated. Otherwise you risk serious and permanent damage to your hearing.
- The handset may cause an unpleasant humming noise in hearing aids.
- Do not install the base station or charging cradle in the bathrooms or shower rooms. The handset, base station and charging cradle are not splash proof.
- The charging cradle and base station are designed for use in enclosed dry rooms with a temperature range of +5 °C to +45 °C.
- Do not use the phone in environments with a potential explosive hazard, e.g. paint shops.
- Never expose the handset to any of the following:
 - Heat sources, direct sunlight or other electrical appliances.
 - Protect your Supafone from moisture, dust, corrosive liquids and vapours.
 - Avoid using during a thunderstorm. There may be a remote risk of electrical shock from lightning.
 - Slots or openings in the devices (back and bottom) are provided for ventilation (to protect the unit from overheating). These openings must not be blocked or covered. This product should never be placed near a heater, or in a place where proper ventilation is not provided.
 - Unless express and prior approval by Vox in writing, you may not:
 - In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. The Vox service may not work during a power outage, or when the internet connection fails or becomes overloaded.
 - If your power is out or your internet connection is down, be aware that the Vox service may not work. Consider installing a backup power supply, maintaining a traditional phone line, or having a cell phone as a backup.

Keys And Functions On The Handset



Display Keys

Start function displayed to the left or right of the bottom display line.



Press up: handsfree key

Switch between earpiece and handsfree mode (key lights up)

Press down: talk key

After entering number: Start dialling via Vox/fixed line network (press briefly/press and hold); accept calls

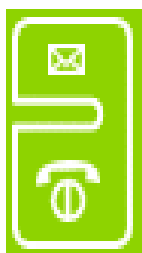


Key control:

Press up: Set call volume ringer and advisory tones

Press down: Open directory

Press up/down: Navigate menus and text



Press up: message key

Open calls messages lists

Flashes: new message/new call or

New base station firmware/new provider profile available

Press down: end call,on/off key

End call, cancel function (press briefly)

Return to idle status (press and hold)

Switch handset on/off (press and hold)



Fast access key (press and hold):

Messages on the network mailbox



*** key:** Ringeron/off (press and hold)



key: Keypad lock on/off (press and hold)














Recall/pause key (fixed line network)

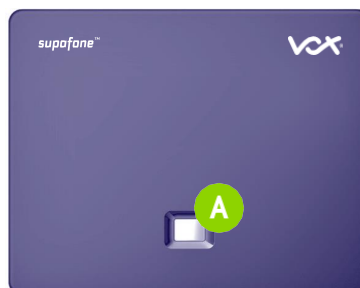


Open internal list

Overview Of Display Icons

-  Charge status of the batteries (flat to full)
-  (flashes) Batteries almost empty
-  (Flashes) Charging
-  Signal strength icon – Reception signal strength between the base station and the handset (high to low)
-  (flashes) No reception signal between the base station and the handset
-  Keypad lock activated
-  Ringer deactivated
-  Incoming calls on the fixed line network connection (ringer icon)
-  Incoming call on a VoIP connection
-  Alarm clock set
-  Open redial list

The base station at a glance



A

Paging key

Lights up:

LAN connection active (phone is connected to router)

Flashes:

Data transfer to LAN connection

Press **briefly**:


Initiate paging

Display the IP address on the handset

Press and **hold**:


Set base station to registration mode

Initial charging and discharging of the batteries

- Place the handset on the charging cradle and wait until the batteries are fully charged (approx 10 hours).
- Battery charging is indicated by in the top right of the display by the flashing battery icon 
- Then remove the handset from the charging cradle and do not replace is until the batteries are fully charged.
- The charge status is displayed in the idle display.



    (flat to full)

If  flashes, the batteries are almost flat.

After the first battery charge and discharge, you may place your handset in the charging cradle after every call.

Warning

- **Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.**
- **The batteries may warm up during charging. This is not dangerous.**
- **After a while, the charge capacity of the batteries will decrease for technical reasons.**

Setting the date and time

The time and date must be set in order to have the correct time for incoming calls, for example, and to be able to use the alarm clock.

Setting up manually



Press the key below **Menu** on the display screen to open the main menu



» Press the control key down repeated...



...until the **Settings** menu item appears.

» Press the key below **OK** on the display screen to confirm your selection.



The **Date/Time** menu item appears on the display.

» Press the key below **OK** on the display screen to open the input field.



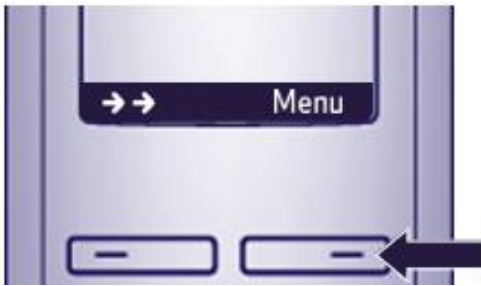
» The active line is marked [...]

Enter the day, month and year using 8 digits (DD.MM.YYYY) via the keypad, e.g 10102010 for 10/10/2010



If you want to correct an entry, press up or down on the control key to toggle between fields.





- » Press the key below **OK** on the Display screen to confirm your selection




- » Enter the hour and minutes as four digit numbers via the keypad e.g. 0715 for 07:15 am. If necessary, use the control key to toggle between fields.
- » Press the key below **OK** on the display screen to confirm your selection.



The display shows **Saved**.

- » You will hear a confirmation tone.




Press and hold the end call key  to return to the idle status,

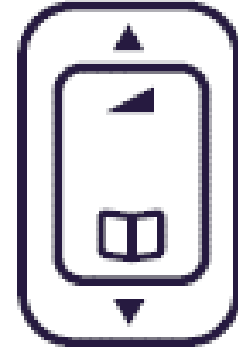
Registering the handset to the base station

Your handset is registered to the base station by default.

Operating the handset


Control key


In the following description, the side of the control key you need to press for each operation is indicated accordingly. e.g.  for “press up on the control key”.



The control key has a number of different functions:

With the handset in idle status (without a screensaver)



 Press briefly to open the handset directory.

 Call up the menu to set the ringer volume.


In the main menu, in the submenus and lists.


 /  Scroll up/down line by line.

In input fields

Use the control key to move the cursor to the left  right 

During an external call

 Press briefly to open the handset directory.

 Adjust the speaker volume for earpiece and handsfree mode.

Display keys

The function of the display keys change depending on the operating situation.






Example:



A Current display key functions are shown in the bottom display line

B Display keys

Important display keys

	Open a context-dependent menu
	Confirm selection
	Delete key: deletes one character at a time from right to left
	Go back one menu level or cancel operation
	Open the redial list


Keys on the keyboard

 /  /  etc.

Press the matching key on the handset. Enter digits or letters.


Correcting incorrect entries

You can correct incorrect entries in the text by navigating to the incorrect entry using the control key. You can do the following:

- Press  to delete the character on the left of the cursor
- Insert characters to the left of the cursor
- Overwrite the (flashing) character when entering the time and date etc.



Your telephone's functions are accessed using a menu that has a number of levels.

Main menu (first menu level)

- When the handset is in idle status, press  to open the main menu.

The main menu functions are shown on the display as a list with name and icon.



To access a function, i.e. to open a corresponding submenu (next menu level):

- Navigate to the function using the control key . Press the display key .

Submenus


The functions of the submenus are displayed as lists.

To access a function:

- Scroll to the function with the control key  and press .


Or:

Enter the corresponding digit combination.

Briefly press the end call key  once to return to the previous menu level/cancel the operation.


Reverting to idle status

You can revert to idle status from anywhere in the menu as follows:

- Press and hold the end call key 

Or:

Do not press any key; after 2 minutes, the display will automatically revert to idle status.

Any setting that you have not confirmed by pressing  will be discarded.

Activating/deactivating the handset



With the phone in idle status, press and hold the end call key (confirmation tone) to switch off the handset.


Press and hold the end call key again to switch the handset on.

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.



Press and hold the hash key to activate or deactivate the keypad lock. You will hear the confirmation tone.

When the keypad lock is activated, you will see the  icon on the display and a message when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call ends.

Illustration of operating steps in the user guide

The operating steps are shown in abbreviated form.

Example:


Menu → **Settings** → **Handset** → **Auto Answer (✓ = on)**

This illustration represents:




- » Press the display key below **Menu** to open the main menu.



- » Press down on the control key  repeatedly until the settings menu appears on the display.
- » Press the display key below **OK** to confirm your selection.



- » Press down on the control key  repeatedly until the handset menu appears on the display.
- » Press the display key below **OK** to confirm your selection





The Auto Answer menu item appears on the display.


- » Press the key below **OK** to activate/deactivate the function. If the function is activated, this is indicated by a ✓.

Making an external call


External calls are calls made via the public telephone network (fixed line network) or via internet (VoIP). You generally decide which connection type you want to use for a specific call when you dial a number. You have the following options:

- Select the connection type with the Talk key  (briefly press/press and hold )
- Select the connection type via the display key, by assigning VoIP of the fixed line network to your left of the display key.
- Select a special connection via its line suffix.

Cancelling the dialing operation

You can cancel the dialing operation with the end call key .

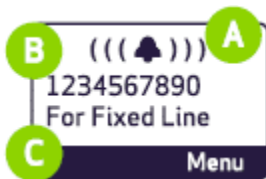
Accepting a call

The handset indicates incoming calls in three ways: by ringing, by display on the screen and by flashing handsfree key .

Call display

You can use the display to determine whether the call is for fixed line network number or one of your VoIP numbers.

Calls to a fixed line number



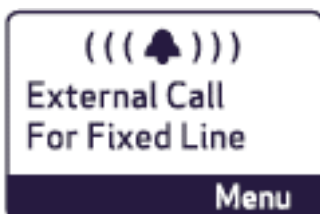
Calls to one of your VoIP numbers



- A** Ringer icon
- B** Number or name of the caller if available
- C** Receiver number: indicates which of your numbers the caller has dialed.

Assign the name when you are configuring the phone with the Web configurator

- For a call to your fixed line network number:
 - If no number is transmitted:



- If the caller has withheld the Calling Line Identification:




Handsfree mode

In handsfree mode, instead of holding the handset to your ear, you can put it down. For example, on the table in front of you. This allows others to participate in the call.

Activating/deactivating handsfree mode


Activating while dialling

Enter the number



 Briefly press/press and hold the talk key to select the connection

- You should inform your caller before you use the handsfree function so that they know someone else is listening.

Switching between earpiece and handsfree mode

- Press the handsfree key  to activate or deactivate handsfree mode during a call.

If you wish to place the handset in the charging cradle during a call:

- Press and hold the handsfree key  while placing the handset in the charging cradle.
- If the handsfree key  does not light up, press the key again

Muting the handset

You can deactivate the microphone in your handset during an external call.

Your caller will hear hold music , if activated.

Activating/deactivating call waiting


Precondition: Your phone will permit two parallel connections

If call waiting is activated, a caller on one of your VoIP connections will hear the ring tone if you are already on a call using this VoIP connection. This call is announced acoustically and visually on your handset screen.

Calls on the fixed line connection are not signalled as call waiting, They are signalled on other registered handsets to which the fixed line number has been allocated as a receive number. If no other handset is available, the caller will hear the busy tone.

Menu → **Select Services** → **VoIP** → **For All Calls** → **Call waiting on/off**

Press and press **OK**

 Press and hold (idle status)

Accepting a waiting call

Menu → **Accept Call Waiting**

Please note

- **If the first call was an internal call, the internal connection is ended.**
- **An internal, waiting call is shown on the display. You can neither accept the internal nor reject it.**

Rejecting a waiting call

Menu → **Reject call waiting**

The caller will hear the busy tone.

Redial list

The redial list contains the ten numbers last dialled with the handset (max 32 numbers). If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list



Press the key briefly



Select entry



Briefly press/press and hold the talk key. The number is dialled using the selected connection type

Managing entries in the redial list




Press the key briefly



Select entry



Open menu

The following functions can be selected with :

Use Number

Edit or add to a saved number and then dial with  or save as a new entry; to do so, press:

 →



Copy to directory →





appears on the display.

Copy to Directory

Copy an entry to the local directory

Delete Entry

Delete selected entry

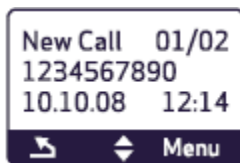
Delete List

Delete completed list

Opening lists with the message key

You can use the message key  to open the following list selections:

- Call list



- Status of the entry

New Call: new missed call

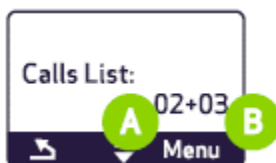
Old Call: entry already read

Call Received: call answered (in list type All Calls)

- Entry number

01/02 means e.g.: first new entry of a total of two new entries


The call list is displayed as follows:




A Number of new entries

B Number of old, read entries

Setting the calls list type

 → **Settings** → **Base** → **Call List Type Missed Calls/All Calls**


Select and press  (✓ = on)

 Press and hold (idle status)

The calls list entries are retained when changing the list type.

Opening the calls list

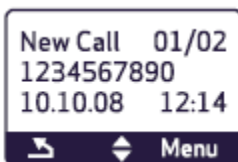
 → Call List 01+02

Select and press 

The last incoming call is displayed in the calls list.

List entry

Example of list entry:



- Status of the entry

New Call: new missed call

Old Call: entry already read


Call Received: call answered (in list type All Calls)

- Entry number
01/02 means e.g.: first new entry of a total of two new entries
- Number or name of the caller (the number is always stored in the list with the area code)
- Call date and time

Managing entries in the calls list

Precondition

You have the calls list and selected an entry

 Press the display key

The following functions can be selected with


Delete Entry

Delete selected entry.

Copy to Directory

Copying a displayed number to a directory.

Shown Name

VoIP: if a URI was received and stored for a VoIP call, this would be shown. The URI is dialled if you press the talk key .The URI is not entered on the redial list.

Show Connection

Display the name of the connection (fixed line network/VoIP account), for which the calls was received.


Delete List

Delete complete list.

Selecting from the calls list

 → Call List 01+02

 Select entry

 Briefly press/press and hold the talk key. The number is dialled using the selected connection type

Using directories

The options are:


- the local handset directory

Local handset directory

You can save up to 150 entries in your handsets local directory (number dependant on the number of individual entries).

You can create a personalised for your own individual handset.

Please note

- For quick access to a number from the directory (shortcut), you can assign a number to a key
- In the directory, you can save numbers and corresponding names.
- With the handset in idle status, open the directory by pressing the  key.

Length of entries

Number: max. 32 digits

Name: max. 16 characters

Saving the first number in the directory



Menu



New Entry

Enter the number and press **OK**.

Enter the name and press **OK**.

Order of directory entries

The directory entries are usually sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

1. Space
2. Digits (0-9)
3. Letters (alphabetical)
4. Other characters



To work around the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory. Names that you have prefixed with a star will move to the end of the directory.

Selecting a directory entries



Open the dire

You have the following options:

- Use  to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the  key.

Dialling with the directory



(Select entry)



Briefly press/press and hold the talk key

Managing directory entries

 →  (Select entry)

Editing entries


 → New Entry

Edit the number if required, and press  .

Edit the name if required, and press  .

Using other functions

Press the display key

The following functions can be selected with :

Use Number

Edit or add to save number and then dial with  or save as a new entry; to do so, press



 → Copy to Directory →  after the number appears on the display.


Transferring the directory to another handset

Precondition

- The sending and receiving handsets must both be registered on the same base station.
- The other handset and base station can send and receive directory entries.

 →  (Select entry) →  (Open menu) → Send Entry/Send List

 Select the internal of the receiving handset and press  .

Successful transmission is acknowledged with the message **Entry copied**. You can transfer several individual entries one after the other by responding to the “**Next entry?**” prompt with  .

Please note

- **Entries with identical numbers are not overwritten on the receiving handset.**
- **The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.**

Copying a displayed number to the directory

You can copy numbers displayed in a list, e.g. the call list or redial list, to the directory.


A number is displayed:

Menu → **Copy to Directory**

- Complete the entry


Copying a number from the directory

There are many operating situations in which you can open the directory, e.g. to copy a number. Your handset needs to be on idle status.

 Open the di

 Select entry

Menu Press the display key

Select function with .

Eco Dect

Reducing the power consumption and transmission power of the base station

The base station of your phone is an ECO DECT, this means that:

- The base station and the charging cradle use less power because they are equipped with a power-saving mains adaptor.
- The reduction of the handset's transmission power is on the handset's proximity to the base station.
- The base station can also be switched **Eco mode**.
Eco mode reduces the transmission power and the power consumption of the base station further.

Eco mode means:

80% reduction of the transmission power in standby operation and when making calls. Eco mode is available when the handset(s) and base station are close together, e.g. when the phone is being used in an office. The setting can be made on the handset.

Activating/deactivating Eco mode

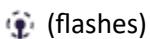
Menu → **Settings** → **Base** → **Additional Features**

Eco mode select and press **OK** (✓ = on).

Signal displays



Signal strength = good to poor



(flashes)

No signal

Please note

- **Activating Eco mode reduces the range of the base station.**


Activating/ the alarm clock

Menu → **Alarm Clock**

Activation Select and press **OK** (✓ = on).

After you activate the alarm clock, the menu setting the wake-up times opens automatically.

If necessary, enter the wake-up time in 4 digits (hours and minutes) and press **OK** .


 Press and hold (idle status).

If the alarm clock is set, the wake-up time appears in the  icon in the display instead of the date.

Changing the wake-up time

Menu → **Alarm Clock** → **Wake up time**

Enter the 4 digit wake-up time (in hours and minutes) and then press **OK** .

 Press and hold (idle status).

When the alarm clock rings...

A wake-up call with the selected melody is signalled on the handset.

The wake-up call last for a maximum of five minutes. If no key is pressed, the wake-up call is repeated twice in five minute intervals and then turned off after 24 hours.

During a call, the wake-up call is only signalled by a short tone.

Alarm repeated after five minutes (snooze mode)

Snooze Press the display key or any other key (apart from the left display key)

If you press **Snooze** three times, the alarm clock switches off for 24 hours.

Turning off the alarm clock for 24 hours

Off Press the display key

Using Several Handsets





Registering handsets

You can register up to six handsets to your base station.


Please note

- **If several handsets are registered on your base station, you can simultaneously two calls via the internet and one via the fixed line network. Up to two additional internal connections are also possible.**

De-registering handsets


-   Open a list of internal participants.
The handset you are using is marked with <.
-  Select the handset to be de-registered.
-  Press the display key.


De-registere handset

Select and press .

Enter the current system PIN of the base station (the default is 0000) and press .

De-registere handset

Press , to confirm the prompt.


 Press and hold (idle status).


The handset is de-registered immediately, even if it is not in idle status.

Changing a handset's internal number


A handset is automatically assigned the lowest free number when it is registered. In the list of internal participants, the handsets are sorted according to their internal number.

You can change the internal number of all registered handsets (1-6). The numbers 1-6 can only be registered once each.

 Open the list of registered handsets.

 Press the display key.

Edit Handset Number

Select and press .


 Select handset.

Enter the internal number (1-6). The handset's old number is overwritten.

If necessary, select another handset and change its number.

After all changes are completed:

 Press the display key to save the input.

 Press and hold (idle status).


You will hear the error tone if an internal number has been allocated twice.

- Repeat the procedure with a free number.


Changing the name of a handset

The names “**NT**”, “**NT**” etc. Are assigned automatically on registration.


You can change these names. The changed name is displayed in every handset’s list.


 Open the list of registered handsets.


 Select handset.


 Press the display key.

Change handset name

Select and press . The handset’s current name is displayed.

 Delete the old name if necessary.

Enter new name (max. 10 characters) and press. 

 Press and hold (idle status).


Please note


If you delete the current handset name with  and then press  without entering a new name, the handset will automatically be allocated the standard name “**NTx**” (x = internal number).


Making internal calls

Internal calls to other handsets registered on the same base station are free.


Calling a specific handset

 Open the list of registered handsets.

 Select handset.


 Press the talk key.


Or:

 Open list of registered handsets.


Enter the internal handset number (1-6).

Calling all handsets (group call)


 Open the list of registered handsets.

 Press the star key. All handsets are called.


Or:

 Open the list of registered handsets.


Call All Select

 Press the talk key. All handsets are called.

Ending a call

 Press the end call key.

Please note


- If you reject an internal call by pressing the end call key . Other handsets will continue to signal an internal “group call”.
- If the called handset is not answered, the busy tone sounds after approximately 3 minutes.


Transferring a call to another handset

You can forward (connect) an external call, made via the fixed line network or VoIP, to another handset.

Precondition: You are conducting an external call.

INT / **INT** Open the list of registered handsets.

 Select handset or **All**.

INT /  Press the display key or the talk key.

Or:

INT / **INT** Open the list of registered handsets.

Enter the internal number of the handset.


The external call is transferred to the other handset.

If the internal participant does **not** respond or is busy:

Menu → **Back**

Select and press **OK**.



You are connect with the external participant.


You can also press the end call key  when forwarding a call before the participant picks up. Then, if the participant does not answer or the line is busy, the call will automatically return to you (the display will show **Recall**).



Initiating an internal consultation call, conference call

You are talking to an external participant (via fixed line network or VoIP) and can call an internal participant at the same time to hold a consultation call.



Precondition: You are conducting an external call.

 /  Open the list of registered handsets.

 Select handset or **All**.

 /  Press the display key or the talk key.

Or:


 /  Open the list of registered handsets.


Enter the internal number of the handset.

When the internal participant answers you can speak to them.

You have the following options:

Ending a consultation call


 → **Back**

Select and press .

You are reconnected with the external participant.


Initiating a conference call

 → **Conference call**

Select and press .

You are in a three-way call with the external participant and the internal participant.

During an internal consultation/conference call

If the internal participant who has been called ends the call (press the end call key ), you will be reconnected with the external participant.

, the external call will be transferred to the internal participant.

Accepting /rejecting call waiting during an internal call

If you receive an **external** call during an **internal** call, you will hear a call waiting tone (short tone) with a Calling Line Identification. (the caller's number will appear in the display).

Ending an internal call, accepting an external call

Menu → **Accept Call Waiting**

Select and press **OK**.

The internal call is **ended**. You are connected to external caller.

Rejecting an external call (only possible for fixed line network numbers).

Menu → **Reject Call Waiting**

Select and press **OK**.

The call waiting tone is turned off. You remain connected with the internal subscriber. The ringer can still be heard on other registered handsets.

Handset Settings

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

Changing the date and time

Manually change the date and time, open the input field with:

Menu → **Settings** → **Date/Time**

Select and press **OK**.

Enter Date: Enter the day, month and year in 8 digit format.

e.g. **01102010** for 01/10/2010

Enter Time: Enter hours and minutes | 4 digit format,

e.g. **0715** for 07:15 am.

OK Press display key.

Changing the display language

Manually change the date and language, open the input field with:

Menu → **Settings** → **Handset** → **Language**

Select and press **OK**.

The current language is indicated by a ✓.



Select a language and press **OK**.



Press and hold (idle status).

If you accidentally choose a language you don not understand:

Menu **732** Press keys in sequence.



Select the correct language and press **OK**.

Activating/deactivating the screensaver

You can have a screensaver displayed on the handset. The screensaver replaces the display screen when handset is in idle status. It hides the date, time and internal name.

You have the following options:

No screensaver

The screensaver is deactivated. The idle display is played.

Digital clock

Approximately 10 seconds after the handset returns to idle status, a digital clock appears on the display.



Info services

Approximately 10 seconds after the handset returns to idle status, a digital clock and (if available) text information from the internet appears on the display (e.g. weather reports, RSS feeds). The text information is displayed below the clock as a scrolling message.



The text information is initially displayed once. Then only the digital clock is displayed.

The text information is displayed again when:

- New information is received.
- You remove the handset from the charging cradle or place it on the charging cradle.
- You press any key on the handset.

The display light switches itself on.

Please note

- If you set the screensaver Info Services, and you want to make a call or change settings on the handset, you may, if necessary, need to repeat the first key press (e.g. press the **Menu** key twice to open the main menu). The first key press activates the display of text information.
- The screensaver is not displayed in certain situations, e.g. during a call or if the handset is de-registered.
- If the screensaver is concealing the display, press the end call key **ⓞ** briefly to show the idle display with date and time.

Setting the screensaver

Menu → Settings → Handset → Display → Screensaver

The current settings is displayed.

No screensaver/digital Clock/info services

Select and press **OK**. A brief preview of the selected screensaver is displayed.

The selection is marked with ✓.

ⓞ Press and hold (idle status).

The selected screensaver is displayed after approximately 10 seconds.

Activating/deactivating auto answer

If you activate this function, when you receive a call you can simply lift the handset out of the charging cradle without having to press the talk key.

Menu → Settings → Auto Answer

Auto Answer Select and press **OK** (✓ = on)


ⓞ Press and hold (idle status).


Changing the handsfree/earpiece volume

You can adjust the handsfree volume to one of five settings (1-5, e.g. volume 3 = ■■■■■) and the earpiece volume to one of three settings (1-3, e.g. volume 2 = ■■■)


Setting the volume during a call

The settings apply to the current mode (earpiece or handsfree). You are conducting an external call:

 Press the control key at the top.


 Set the volume.

The setting will automatically be saved after approximately 3 seconds, if not then press the display key **OK**.


If  is assigned with another function, e.g. for toggling:

Menu Open menu.

Volume Select and press **OK**.

 Set the volume.

Adjusting the volume via the menu


 Briefly press the control key at the top.

Call **Volume** select and press **OK**.

Earpiece volume/Handsfree volume

Select and press **OK**.

Adjust the volume and press **OK**.



 Press and hold (idle status).

Please note

You can also adjust the volume via

Menu → **Settings** → **Audio Settings** → **Call Volume**

Setting ringers

- **Volume:** You can choose between five volumes (1-5; e.g. volume ) and the “crescendo” ring (6; volume increases with each other ).
- **Ringer melodies:** You can select various ringer from a list of pre-loaded melodies. The first three melodies are the “classical” ringer melodies.

You can set different ringer melodies for the following functions:

- **External Calls:** for external calls
- **Internal Calls:** for internal calls
- **Alarm Clock:** for alarm clock

Setting the ringer volume

The ringer volume is the same for all types of ring. When a handset is in idle status:



Briefly press the control key at the top.

Ringer Volume Select and press **OK** .



Adjust the volume and press **OK** .

Please note

You can also adjust the ringer volume via

Menu → **Settings** → **Audio Settings** → **Ringer Volume**

Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.



Briefly press the control key at the top.

Ringer Melody Select and press **OK** .

External Calls/Internal Calls/Alarm Clock Select and press **OK** .



Select melody (✓ = on) and press **OK** .



Press and hold (idle status).

Please note

You can also adjust the ringer melody via

Menu → **Settings** → **Audio Settings** → **Ringer Melody**

Activating/deactivating advisory tones

You can deactivate the ringer on your handset before you answer a call or when the handset is in idle status; the ringer can be deactivated permanently or just for the current call. The ringer cannot re-activate while an external call is in progress.

Deactivating the ringer permanently

***△** Press and hold the star key until the icon appears in the display.

Reactivating the ringer permanently

***△** Press and hold the star key in idle status.

Deactivating the ringer for the current call

Menu Open menu.


Silent Select and press **OK**.


Activating/deactivating advisory tones


Your handset uses various advisory tones to tell you about the different activities and statuses.

- **Key click:** every key is confirmed
- **Confirmation tone** (ascending tone sequence): at the end of an entry/setting and when an SMS or a new entry arrives in the calls list.
- **Error tone** (descending tone sequence): when you make an incorrect entry
- **Menu end tone:** when scrolling to the end of a menu

You cannot deactivate the confirmation tone for placing the handset in the base station.


 Briefly press the control key at the top.

Advisory Tones Select and press  (✓ = on).


 Press and hold (idle status).


Setting the battery low tones

The battery low tone advises that the batteries need to be charged. You can activate it, deactivate it or decide whether or not it should ring during a call.

 Briefly press the control key at the top.

Battery Low Select and press .


On/Off/During Call Select and press  (✓ = on).

 Press and hold (idle status).


Restoring the handset default settings

Each individual handset setting is reset, in particular the language, display, volume, ringers and alarm clock settings, the redial list is cleared. This will not affect entries in the directory, calls list or SMS list, or the handset's registration to the base station.

 → **Settings** → **Handset** → **Reset Handset**

 Press the display key.

You can cancel the factory reset by pressing  or the display key .

 Press and hold (idle status).

Updating base station firmware

If necessary, you can update your base station firmware. The firmware update is downloaded directly from the internet by default. The relevant Web page is preconfigured in your phone.

Precondition:

The base station is in idle status i.e.

- No calls are being made via the fixed line network or VoIP.
- There is no internet connection between registered handsets or to GHC devices.
- No other handset has opened the base station menu.

Starting the firmware update manually

Menu → **Settings** → **Base**

Firmware update Select and press **OK**.

Enter the system PIN and press **OK**.

The base station is connected to the internet.

Yes Press the display key to start firmware update.

Please note

- **The firmware update can take up to three minutes**
- **when updating from the internet, checks are made to ensure that no newer version of the firmware exists. If this is not the case, the operation is terminated and a message is issued to that effect.**

Supafone Frequently Asked Questions

1. What is a Supafone?

The Vox Supafone is a multi-functional cordless phone for making calls over the internet, and on a fixed line network connection.

2. How does it work?

The Vox Supafone is a cordless IP (Internet Protocol) phone that allows the registration of a SIP (Session Initiation Protocol) account, and fixed line network connection, to make and receive calls. It connects to a base station which connect to a data router.

3. What features does it have?

- I. Large 2" black/white display with white illumination
- II. AS690 inverted display with very good contrast
- III. Phonebook for up to 150 contacts
- IV. Long talk time/standby time up to 12/180 hours
- V. Hands free mode

4. How many numbers can be used on the Supafone?

The Supafone registers one SIP per device, however the base station can connect up to 6 Supafone handsets.